



## EXPRESSION OF INTEREST (EOI) FOR THE PROVISION OF TAXI SERVICES

### AIMS AND OBJECTIVES

Safaricom Ethiopia offers car Taxi Services to staff on a need basis across the country. The vendor will be expected to offer Taxi Services to Safaricom staff across the country. Furthermore, the vendor will be required to provide services for day and nighttime works, including late night as well as provide service for airport transfers as well as staff events countrywide as and when required.

This Expression of Interest (EOI) document is intended to lead to the identification of suppliers that can demonstrate that they have sufficient capacity to provide these services in the best possible way and in a manner that enables Safaricom to meet its expectations.

### EOI REQUIREMENTS

Safaricom is therefore soliciting interested and capable service providers may submit their Expression of Interest by providing the information and documents listed below:

- A. Provide the company's documents – Business License, Business Registration, TIN certification, and, Memorandum of Association.
- B. Years of experience as a provider of car taxi Services and the principal place of business.
- C. Provide number the of fleets held and exact the type of vehicles within the fleet.
- D. Provide a current list of corporate clients where similar services have been carried out and copies of client recommendations or references with their contact details.
- E. Provide evidence of tracking and status updates – provide 24/7 access to information on the location of hired vehicles.
- F. Provide data on vehicle tenancy, insurance documents and, driver's license, and training documents.

### STATEMENT OF COMPLIANCE

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#	Item Description
A	Commitment to providing consistently-quality services 24/7 from the very first contact.
B	Licensed by relevant authorities to deliver the high level of taxi service.
C	To Facilitate efficient service delivery in consultation with the Fleet and Transport Management Team.
D	Demonstrable capacity to offer roadworthy vehicles with no exceptions and provide licensed and well-trained drivers.
E	Adherence to the Safaricom Absolute Safety Rules and all other statutory Traffic laws as stipulated by the law.
F	Able to track all hired vehicles and can provide the data whenever requested.

### SUBMISSION OF RESPONSES

Interested suppliers should submit their response, comprising the documents listed above and the statement of compliance to the following email addresses, bids@safaricom.et **no later than Friday, 25<sup>th</sup> November 2022 at 5:00 pm (GMT+3).**

- **All submissions to email should be less than 20MB in size, and if larger should be shared on a google drive link. Please indicate the mail title as Outsourced Taxi Service.**

### NEXT STEPS

Once the responses are received the further process will follow the steps below:

- Review of submitted Expressions of Interest qualification of shortlisted suppliers
- Issuing of tender to prequalified suppliers

### NOTE:

- Only the suppliers who meet our minimum requirements will be considered for further discussions.
- No prices should be provided with this EOI.
- The receipt of a response shall not bind Safaricom to any contractual agreements with the prospective bidder. Such arrangements shall only come in place once an award has been issued to a successful bidder after a tender process.
- Any costs associated with the preparation and submission of the response to the EOI shall be borne by the EOI respondent.

### NOTE:

Safaricom reserves, at its sole discretion, the right to select or reject, either in totality or partially, any or all proposals made in the context of this EOI. Any such decisions made will be final and no correspondence will be engaged in, other than to inform the bidders of the outcome of the process. Safaricom and its authorized representatives are hereby authorized to conduct any inquiries or investigations to verify the documents and information submitted in connection with this application.